



3C BUILDING CONTROL

3C Shared
Services
Local Authority Building Control



What is our goal at Building Control?

Grant Building Regulation approval

Most types of building work in the UK need to comply with a set of minimum standards known as the Building Regulations

The work can be self-certified by a competent person registered with an approved certification body or work can be checked, inspected and certified by a statutory building control body such as Local Authority Building Control

Deal with statutory issues relating to the Health and Safety of people in and around buildings

Local authorities have the power to act in respect of buildings that are dangerous or dilapidated, require demolition or constitute a hazard to public health and safety

Maintain statutory records relating to buildings

As part of the local land charges process and to assist the CON29 agreement with solicitors on land transactions the local authority is required to maintain records in respect of the Building Control function for a period of up to 16 years

Undertake specialist discretionary work relating to buildings

The skills and abilities of Building Control professionals lend themselves to specialist work for internal, other public sector and private clients such as energy advice, safety advice or service reviews.

2019 – 2020 Achievements



3C Building Control dealt with 98% of applications within 5 days.

The service offer the opportunity for agents to partner with 3C Building Control.



The 3C Building Control team dealt with over 40,000 telephone calls during the year.

The team also deal with dangerous structures and demolition notices.



Nearly 20,000 inspections have been completed by the Building Control Surveyors on site.

WHAT SERVICE USERS SAID!



"It goes without saying we work as team with 3C and always enjoy the pleasure with working with such consummate professionals"
May 2019.

"3C Building Control is really local government at its best. Responsive. Well-managed. Professional. A model organisation that other shared services could learn from" October 2019

"Steve T & Charlotte. I cannot say how well your Team at first contact to meeting Steve on site have excelled in my expectations. Steve is fantastic with a real old school mentality in talking to you in a layman way which is understandable, so we are all on the same page. In comparison to others they are worlds apart, Overall Outstanding Service from Charlotte to Steve" July 2019.

"I would like to take this opportunity to say how very impressed I've been with the whole process from my initial phone call to ask what was needed, through to the permission being granted. Helpful people, clear instructions, speedy responses (by phone and email), minimum admin and the least stressful part of this project by far!" May 2019.

"Steve was professional, took notes, photographs and offered advice. I did not really know what to expect regarding Building Regulations, however I can say that the meeting was incredibly helpful to me. Your assistance was invaluable" June 2019.

"Louise, Wow that was fast!!!!!! Thank you very much!" October 2019

"In this case your Team has made my Experience smooth and even when I had issues from an absent Architect Steve was there with supportive advice" July 2019.

"Hi Andrew, that's fantastic thanks so very much especially for all your help, advice and support, just brilliant, and what amazing quick response. Look forward to seeing you for your inspections and guidance" December 2019.

"Please extend my thanks to James Chesher for his exceptional professional service to my family. He has shown great patience and always responded promptly and in full to phone calls, emails, specification queries and all our outstanding and delayed areas of work on our build. He has had to give extensive time to our job and deal with myself, my wife, our architect and our builders as well as sub-contractors in terms of specifications for individual components of the build" November 2019.

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AWARDS & OUTCOMES



2019 LABC Building Excellence Awards East Anglia Region - 5 winners
Finalists South Cambridgeshire staff awards
2020 Silver Winner iESE Transformation Award
Host local CPD events
Contributions to local journals
Contributions to Government Consultations
2019/20 Strategic Lead voted LABC Vice President & LABC Board Member
2019/20 Principal voted Chair of Regional LABC Management team and PACE working group

